## **CLAIM AMENDMENTS**

Following is a complete listing of the claims pending in the application, as amended:

- 1-65. Cancelled.
- 66. (New) A system for providing peripheral awareness of a source of information of interest, comprising:
  - a shareable ticket that refers to the information of interest;
  - a first viewer for generating a thumbnail that dynamically changes as the information of interest referred to by the shareable ticket changes;
  - a second viewer for generating a summary view of the information of interest referred to by the shareable ticket when the thumbnail is selected;
  - a third viewer for generating a detailed view of the information of interest referred to by the shareable ticket when the summary view is selected; and
  - a sidebar window that can host viewers, each viewer adhering to a predefined interface and specialized for a source of information of interest,
  - wherein the sidebar window is not coverable by other application windows.
- 67. (New) The system of claim 66 further comprising using a service for automatically and dynamically tracking a current state of the information of interest.
- 68. (New) The system of claim 66 wherein the displayed thumbnail dynamically displays the current state of the information of interest on the display device.

- 69. (New) The system of claim 66 wherein the sidebar window is resizable and wherein the viewers hosted in the sidebar window are automatically resized after resizing the sidebar window.
- 70. (New) The system of claim 66 wherein a viewer is a multi-viewer capable of displaying information from more than one source of information of interest.
- 71. (New) The system of claim 70 wherein the multi-viewer is selectable to display individual viewers for each source of information of interest.
- 72. (New) The system of claim 66 wherein the ticket can be shared by sending the ticket as an email attachment.
- 73. (New) The system of claim 66 wherein the ticket can be shared by saving the ticket to a computer-readable medium.
- 74. (New) The system of claim 66 wherein the ticket can be obtained by dragging and dropping the ticket from a web page to the sidebar window.
- 75. (New) The system of claim 66 wherein a ticket dropped onto the sidebar is automatically paired with a compatible viewer, and wherein the information referred to by the dropped ticket is automatically displayed as a thumbnail within the sidebar window.
- 76. (New) The system of claim 66 wherein the information of interest is a contact.
- 77. (New) The system of claim 76 wherein the thumbnail provides a graphical indication of an availability status of the contact.

- 78. (New) The system of claim 76 wherein the second viewer displays a person window in response to selecting a thumbnail representing the contact.
- 79. (New) The system of claim 78 wherein the person window provides communication availability status of the contact via a communication channel.
- 80. (New) The system of claim 79 further comprising a user interface for initiating communications via at least one of the communication channels.
- 81. (New) The system of claim 78 wherein the person window provides a representation of a historical availability of the contact.
- 82. (New) The system of claim 66 further comprising a capability to arrange thumbnails within the sidebar window.
- 83. (New) The system of claim 82 wherein the thumbnails are arranged automatically.
- 84. (New) The system of claim 82 wherein the thumbnails are arranged via a user interface.
- 85. (New) The system of claim 66 wherein the thumbnail displays additional information when the size of the thumbnail is increased.
- 86. (New) The system of claim 66 wherein the thumbnail displays less information when the size of the thumbnail is decreased.
- 87. (New) The system of claim 66 wherein the ticket is automatically created by dragging and dropping any electronic file onto a sidebar window such that the ticket refers to the electronic file.

- 88. (New) The system of claim 66 wherein the ticket is represented by an XML data structure.
- 89. (New) The system of claim 66 wherein the ticket further includes a visibility flag, and wherein the thumbnail is displayed when the visibility flag is set for the associated ticket.
- 90. (New) The system of claim 66 wherein the thumbnail is automatically displayed at a predetermined time in response to a scheduled event.
- 91. (New) A method of providing peripheral awareness of a source of information of interest, comprising:

creating a shareable ticket that refers to the information of interest;

- assigning a first viewer to the ticket for generating a thumbnail that dynamically changes as the information of interest referred to by the shareable ticket changes;
- assigning a second viewer to the ticket for generating a view of the information of interest referred to by the shareable ticket when the thumbnail is selected; and
- displaying a sidebar window that can host viewers, each viewer adhering to a predefined interface and specialized for a source of information of interest,

wherein the sidebar window is not coverable by other application windows.

- 92. (New) The method of claim 91 wherein the ticket contains a pointer to each of the viewers assigned to the ticket.
- 93. (New) The method of claim 91 wherein the ticket contains a pointer to a service used to interact with the information of interest referred to by the ticket.

- 94. (New) The method of claim 93 wherein the service is an email server.
- 95. (New) The method of claim 93 wherein the service is an instant messaging service.
  - 94. (New) The method of claim 93 wherein the service is an email server.
- 96. (New) The method of claim 91 wherein the thumbnail generated by the first viewer contains textual information.
- 97. (New) The method of claim 91 wherein the thumbnail generated by the first viewer contains audible information.
- 98. (New) The method of claim 91 wherein the thumbnail generated by the first viewer contains graphical information.